



# A MESSAGE FROM SUPERABRASIVES ABOUT COVID-19

3/23/2020 Updated

*SA will be continuing production operations during Michigan’s Ordinance of “Shelter in Place” as we are deemed as Critical Manufacturer given the product that we produce to service our customers who manufacture essential critical infrastructure, as described in the Department of Homeland Security Memorandum on Identification of Essential Critical Infrastructure Workers During Covid-19 Response, issued on March 19, 2020*

<https://www.cisa.gov/identifying-critical-infrastructure-during-covid-19>

At **SuperAbrasives**, nothing is more important than the health and well-being of our customers, employees and the communities we serve.

As we all continue to battle the coronavirus pandemic together, we wanted to let you know what we are doing and how we can assist you. In these hard times we are committed to supporting you every step of the way. Our main priority is serving the needs of our customers and employees, while continuing uninterrupted operations during this time.

Here are a few of many ways we are here to support you:

**Service:** Your account representatives are working around the clock to ensure you have full service and support remotely.

**Digital Platforms:** Ask your Account representatives, how we can assist remotely with audio/video platforms for any Testing or assistance.

**Deliveries/Shipments:** Contact our Customer Service Representatives at [orders@superabrasives.com](mailto:orders@superabrasives.com) for orders and shipment related queries.

Please feel free to Email us at [sales@superabrasives.com](mailto:sales@superabrasives.com) with any questions or concerns. As always, we remain available to assist you.

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**Know how it spreads**

**Clean your hands often**

**Avoid close contact**

**Stay home if you're sick**

**Cover coughs and sneezes**

**Wear a facemask if you're sick**

**Clean and disinfect**

**STAY SAFE!!!**